



Updated: January 2026

TERMS, CONDITIONS AND STUDENT POLICY

VR auto-école

This document sets out the Terms and Conditions applicable to all students of VR Auto-École. It is drafted in accordance with Swiss law and is binding upon signature. Acceptance of these terms is a mandatory condition for the provision of driving lessons.

By signing, the student confirms that they have read, understood, and fully accepted the terms below.

1. Booking, Cancellation and No-Shows

1.1. Driving lessons are scheduled by mutual agreement between the student and VR Auto-École.

1.2. Any cancellation or rescheduling must be communicated at least 24 hours in advance.

1.3. Failure to attend a scheduled lesson, or cancellation outside the required notice period, results in the full charge of the lesson, with no right to refund or replacement.

1.4. Delays exceeding 15 minutes may lead to cancellation at the instructor's discretion, with the lesson considered as delivered.

2. Payment Terms

2.1. Lessons are billed according to the agreed package, plan, or hourly rate.

2.2. Payments made are non-refundable, except where mandatory provisions of Swiss law apply.

2.3. VR Auto-École reserves the right to suspend or refuse lessons in the event of non-payment.

3. Student Fitness and Obligations

3.1. The student declares that they are physically and mentally fit to undertake driving lessons and are not under the influence of alcohol, drugs, medication, or any substance impairing their abilities.

3.2. The student undertakes to follow all instructor instructions and comply with Swiss road traffic regulations.

3.3. VR Auto-École shall not be held liable for incidents resulting from non-compliance, negligence, or improper conduct by the student.

4. Limitation of Liability

4.1. The student acknowledges that learning to drive involves inherent risks.

4.2. To the extent permitted by Swiss law, VR Auto-École and its instructors shall not be liable for damages arising from breaches of instructions, legal violations, or negligent or intentional misconduct by the student.

5. Image and Communication Consent

5.1. The student grants free, specific, and informed consent for the capture and use of images, videos, or audio recordings during lessons.

5.2. Such material may be used for institutional, educational, and promotional purposes, including on the VR Auto-École website and social media platforms.

5.3. The student may refuse image usage by selecting the relevant option below, without affecting the provision of services.

I authorize the use of my image

I do not authorize the use of my image

6. Data Protection (LPD / GDPR)

6.1. Personal data is processed in accordance with the Swiss Federal Act on Data Protection (FADP/LPD) and, where applicable, the General Data Protection Regulation (GDPR).

6.2. Data is collected exclusively for administrative, pedagogical, legal, and communication purposes.

7. Conduct, Suspension and Termination

7.1. Abusive, aggressive, discriminatory, or inappropriate behavior may result in immediate suspension or termination of services, without refund.

7.2. VR Auto-École reserves the right to discontinue services whenever safety, trust, or cooperation conditions are no longer met.

8. Applicable Law and Jurisdiction

8.1. This agreement is governed by Swiss law.

8.2. Any dispute arising from its interpretation or execution shall fall under the jurisdiction of the courts at the professional domicile of VR Auto-École, subject to mandatory legal provisions.